

Coronavirus (COVID-19) Update - Extended Cancellation Policy

Little Fox Hotels' highest priority is the health, safety and security of our guests, employees and business partners worldwide.

Updated: 26th May 2020

Our commitment to health, safety and security

In response to the recent development of the COVID-19 pandemic, we continue to follow the latest advice and recommendations from the World Health Organization (WHO) and the local authorities in the countries we operate in. For up-to-date information and further details, please refer to the [WHO](#) and the [Centers for Disease Control and Prevention](#).

We are continuously monitoring and following the changes in recommendations and guidelines of the local government and the local health authority, to continue working towards providing the best service possible while safeguarding the safety of our guests and associates, within the requirements issued by such local authority.

The availability of food service, may be disrupted at the hotel. In accordance with governmental guidelines, we may only be open to essential workers and can only be reserved by calling the property directly.

Our cancellation policy

We are constantly updating our cancellation policy to reflect the most recent developments related to COVID-19 and any official travel or meeting restrictions, suspensions, quarantines or lockdown measures announced by the government. Our aim is to offer you as much flexibility and planning comfort as possible.

Effective 26th May 2020, we have implemented the following updates to our cancellation policy, including some clarification and further explanation of existing procedures.

Individual reservations:

For existing reservations made prior to April 1, 2020, for stays until October 31, 2020, we allow:

- Free modifications subject to availability and/or any rate differences
- Free cancellations with the following exception:
 - If a deposit has been paid for an existing reservation, we will credit you the full amount to redeem with your next stay at the hotel until October 31, 2021. If you are unable to redeem, we will aim to process the refund back to you as of April 1, 2021.